

# TROUBLESHOOTING

<u>Problem</u>	<u>Resolution</u>
Spray head/Tap connector does not fit on hose	Ensure quick release is pulled down fully before inserting spray head/tap connector
Water is not coming out of spray head	Tighten the knob at the back of the spray head to increase the tension of the handle
Dye from the outer webbing is coming off the hose	Ensure hose is soaked in water for 10 minutes before first use

Support line:0333 030 0777  
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# IMPORTANT! CARE INSTRUCTIONS

Store the Herculeasy Hose in a shaded or cool area when not in use

After each use, while holding the spray head, turn the water OFF at the water source. Allow the water to drain by locking the spray head in the open position.

As water drains, the hose will contract back to its original length

DO NOT drag the hose over fences, cement walls or over rough surfaces as this can damage and puncture the hose pipe.

